

Transitions of Care Policy

Monitoring for effective, structured hand-over processes to facilitate both continuity of care and patient safety is accomplished via in person observation during each rotation. Review of inpatient sign-out lists occurs at a minimum weekly by faculty on each rotation. The Sponsoring Institution provides oversight for transitions of care at the Program level via GME/GMEC review of Annual Program Evaluations, Internal Reviews on a pre-determined cycle and periodic direct observation of the hand-over process.

The Surgery Program utilizes the following mechanisms in the hand-over process:

Setting	Frequency of Hand-over	Mechanism	Supervision and frequency of supervision of hand-over process
ROH - Trauma	7 am and 5 pm	iPASS	Faculty and/or senior level resident daily
ROH – Surgical Specialties (General Surgery, Colorectal, Surgical Oncology, Vascular)	6 am and 5 pm Weekend Coverage	iPASS	Faculty and/or senior level resident monthly
Methodist University (Bariatric/Colorectal, ACS/GS)	6 am and 5 pm Weekend Coverage	iPASS	Faculty and/or senior level resident monthly
Methodist Germantown ACS, North, and South	Weekend Coverage	iPASS	Faculty and/or senior level resident monthly
Methodist Germantown Surgical Oncology	6 am and 5 pm Weekend Coverage	iPASS	Faculty and/or senior level resident monthly
Baptist Memorial Hospital (Surgical Oncology, Thoracic, Vascular)	6 am and 5 pm Weekend Coverage	iPASS	Faculty and/or senior level resident monthly
VAMC (General Surgery, Cardiothoracic, Endoscopy)	6 am and 5 pm Weekend Coverage	iPASS	Faculty and/or senior level resident monthly
Le Bonheur Children’s Hospital	6 am and 5 pm Weekend Coverage	iPASS	Faculty and/or senior level resident monthly

The Surgery Program ensures that residents/fellows are competent in communicating with team members in the hand-over process by weekly direct observation by faculty and completion of New Innovations evaluation documenting competency in the hand-over process at the PGY1 level.

The Program and clinical sites maintain and communicate schedules of attending physicians, residents, and fellows currently responsible for care on the AmiON and MedRez applications.

In the event a resident/fellow is unable to perform his/her patient care responsibilities due to excessive fatigue, illness or family emergency, continuity of patient care is ensured via the following mechanisms. If the resident is unable to engage in his or her duties, he or she must transition his/her duties to other health care providers. It is the responsibility of peers, supervising attendings and faculty to monitor the resident and ensure that necessary relief or mitigation actions are taken when necessary.