

# PGY-1 COMMUNITY-BASED PHARMACY RESIDENCY PROGRAM

## MEMPHIS RESIDENCY SITE



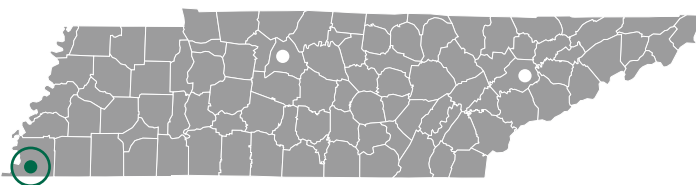
The Kroger Health Delta Division operates pharmacies across West Tennessee, Mississippi, Arkansas, Kentucky, and Missouri. The division corporate office is located in Memphis, TN and provides office space for the resident. Each resident has a primary training site where they learn to integrate traditional staffing and clinical services. In addition to this site, several other Memphis-area stores provide a diverse practice experience for the UT Health Science Center Community Pharmacy Resident. The Kroger Health Delta division is committed to providing exceptional patient care, and the program offers the resident the opportunity to develop advanced clinical skills in community pharmacy practice.

### Clinical learning experiences:

- The resident will participate in many clinical activities through the year-long learning experiences in a variety of settings including Kroger Pharmacies, the Kroger Delta Division Office, and related off-site events
  - Provision and expansion of non-dispensing clinical services include the following:
    - Biometric health screenings
    - Disease state coaching (diabetes; heart health; smoking cessation; fitness, nutrition, and weight management)
  - Immunizations
  - Test to treat point services
  - Medication Therapy Management (MTM)
  - Many other patient-care opportunities (e.g. health fairs), including in the local community
  - Regional patient-care events at surrounding area Kroger Pharmacies and other Kroger entities
- One day per week the resident will staff at a designated pharmacy
- Longitudinal learning experiences (e.g. research project, innovative service project)
- Formal presentation experiences (e.g. journal club, patient case presentations, research poster presentation at APhA Annual and a podium presentation at REPS conference)
- Precepting and training of pharmacy students one-on-one and in small group settings
- University of Tennessee Teaching and Learning Program (teaching certificate awarded)

### Location:

**Memphis** is located in the western portion of Tennessee and is known as the birthplace of rock and roll and the home of the King, Elvis Presley. The city offers a wide variety of entertainment including Grizzlies NBA basketball and Red Birds minor league baseball games. The Memphis Zoo is one of only four zoos in the country to house giant pandas and is one of the best zoos in the country according to numerous travel websites. The city really comes alive in May when Memphis in May begins. Popular events include Beale Street Music Festival and the World Championship BBQ Cooking Contest.



### What makes this site unique:

While the PGY1 Community Pharmacy Residency is designed to give advanced training in a broad variety of community pharmacy opportunities, each resident has the ability to focus on their specific areas of interest from the very beginning of the residency year. The research and innovative service projects are two avenues for the resident to choose their area of focus. The resident presents his/her research at the APhA annual meeting and has the opportunity to meet and network with other residents. The Kroger Company provides additional networking opportunities by hosting quarterly conference calls with all Kroger residency sites across the country. Additionally, the resident is given the opportunity to become licensed and practice pharmacy in Tennessee and Mississippi stores.

### Current resident:

**Dr. Kerlicia Ozoemena** graduated from the University of Tennessee Health Science Center here in Memphis, TN where she received both Bachelor of Science in Pharmaceutical Sciences and Doctorate of Pharmacy degrees. She plans to use this year's residency opportunity to gain clinical experience in the community setting that will allow her to acquire the skills and knowledge needed for her to further her career as a clinical specialist. Her current interests are management and leadership, clinical services, and precepting students. She is elated to be a part of the Teaching and Learning Certification Program with UT that allows residents to present lectures on different disease states to students.



### The Resident's innovative service project:

Dr. Kerlicia Ozoemena's residency research project investigates the impact of a no-cost medication delivery service on access and adherence within a community pharmacy setting. The study targets underserved populations, aiming to reduce barriers such as transportation and improve operational outcomes like return-to-stock rates. Using a combination of patient surveys and retrospective pharmacy data, the project evaluates how delivery services can enhance medication pickup and workflow efficiency while promoting health equity.

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## COORDINATOR / PRECEPTORS:



**Dr. Lindsey Henson** serves as the site coordinator and preceptor for the Patient Care and Advancement of Community-Based Practice learning experience. She received her Pharm.D. from the University of Tennessee and is the pharmacy manager at the primary practice site. Dr. Henson is a member of the Tennessee Pharmacists Association and the American Pharmacists Association. She also precepts APPE students for advanced community pharmacy rotations.



**Dr. Hunter Hill** serves as the preceptor for the Patient-Centered Dispensing learning experience and is the pharmacy manager at one of the additional practice sites. He received his Pharm.D. from the University of Tennessee and is a former graduate of the UT PGY-1 Community Pharmacy Residency Program. He is a member of the Memphis Area Pharmacists Society, Tennessee Pharmacists Association, and American Pharmacists Association. He also serves as a preceptor for APPE students on an advanced community pharmacy rotation.



**Dr. Mitchell Lingerfelt** assists with site coordination and is a preceptor for the resident during the Program Development and Organization Management learning experience. Dr. Lingerfelt received his Pharm.D. from the University of Tennessee and is a Pharmacy Practice Coordinator for Kroger Health in the Memphis area. Dr. Lingerfelt is a Board-Certified Ambulatory Care Pharmacist and is a member of the Tennessee Pharmacists Association and the American Pharmacy Association. He also serves as a preceptor for APPE students on a MTM rotation.

### Resident Contact Information:

**Kerlicia I. Ozoemena, Pharm.D.**

PGY1 Community Resident

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**For More Information: [UTHSC.edu/CPRP](https://UTHSC.edu/CPRP)**

