

## University of Tennessee PGY1 Community-based Pharmacy Residency Program



### Memphis, TN

**About the site:** The Kroger Health Delta Division operates pharmacies across West Tennessee, Mississippi, Arkansas, Kentucky, and Missouri. The division corporate office is located in Memphis, TN and provides office space for the resident. Each resident has a primary training site where they learn to integrate traditional staffing and clinical services. In addition to this site, several other Memphis-area stores provide a diverse practice experience for the UTHSC Community Pharmacy Resident. The Kroger Health Delta division is committed to providing exceptional patient care, and the program offers the resident the opportunity to develop advanced clinical skills in community pharmacy practice.

### **About the site coordinator/preceptors:**

- Dr. Lindsey Cardosi is the site coordinator for the residency program and preceptor for Patient Care learning experiences. She is a pharmacy manager and has previous experience with clinical program implementation and transitions of care for Kroger Health. She also precepts APPE students on an MTM rotation. Dr. Cardosi received her Pharm.D. from the University of Tennessee and is a former graduate of the UT PGY-1 Community Pharmacy Residency Program. She is a member of the Memphis Area Pharmacists Society, Tennessee Pharmacists Association, Mississippi Pharmacists Association, and the American Pharmacists Association.
- Dr. Hunter Hill serves as the preceptor for the Patient Care learning experience and is the pharmacy manager at one of the additional practice sites. He received his Pharm.D. from the University of Tennessee and is a former graduate of the UT PGY-1 Community Pharmacy Residency Program. He is a member of the Memphis Area Pharmacists Society, Tennessee Pharmacists Association, and American Pharmacists Association. He also serves as a preceptor for APPE students on an advanced community pharmacy rotation.
- Dr. Mitchell Lingerfelt assists with site coordination and is a preceptor for the resident during the Program Development & Organization Management learning experience. Dr. Lingerfelt received his Pharm.D. from the University of Tennessee and is a Pharmacy Practice Coordinator for Kroger Health in the Memphis area. Dr. Lingerfelt is a Board-Certified Ambulatory Care Pharmacist and is a member of the Tennessee Pharmacists Association and the American Pharmacy Association. He also serves as a preceptor for APPE students on a MTM rotation.
- Dr. Michael Schwartz serves as the preceptor for the Patient-Centered Dispensing & Pharmacy Management learning experience. He received his Pharm.D. from the University of Tennessee and is the pharmacy manager at the primary practice site. He serves as a preceptor for APPE students on an advanced community pharmacy rotation and is a member of the UT College of Pharmacy Alumni Board.
- Dr. Mike Wasson assists with site coordination and is a preceptor for the resident during the Program Development & Organization Management learning experience. Dr. Wasson received his B.S. in Pharmacy from the University of Mississippi and is a Pharmacy Practice Coordinator for Kroger Health in the Memphis area. He is a member of the Tennessee Pharmacists Association and American Pharmacists Association. He also precepts APPE students on a management rotation.

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**Clinical learning experiences:** Kroger Delta division pharmacies offer several clinical services to patients. The resident will be immersed in each of these opportunities and will have the ability to develop and hone his/her skills and comfort level in providing Biometric Health Screenings, Medication Therapy Management (MTM) utilizing Outcomes and other platforms, Immunizations, and Pharmacy-Based Disease State Management services. In addition, having adequate workspace and designated time in the Delta Division office allows the resident to gain experience in clinical management opportunities.

**About the location:** Memphis is located in the western portion of Tennessee and is known as the birthplace of rock & roll and the home of the King, Elvis Presley. The city offers a wide variety of entertainment including Grizzlies NBA basketball and Red Birds minor league baseball games. The Memphis Zoo is one of only four zoos in the country to house giant pandas and is one of the best zoos in the country according to numerous travel websites. The city really comes alive in May when Memphis in May begins. Popular events include Beale Street Music Festival and the World Championship BBQ Cooking Contest.

**What makes this site unique:** While the PGY1 Community Pharmacy Residency is designed to give advanced training in a broad variety of community pharmacy opportunities, each resident has the ability to focus on their specific areas of interest from the very beginning of the residency year. The research and innovative service projects are two avenues for the resident to choose their area of focus. The resident presents his/her research at the APhA annual meeting and has the opportunity to meet and network with other residents. The Kroger Company provides additional networking opportunities by hosting quarterly conference calls with all Kroger residency sites across the country. Additionally, the resident is given the opportunity to become licensed and practice pharmacy in Tennessee and Mississippi stores.

**About the current resident:** Dr. Heather Hope graduated from Purdue University Fort Wayne with a B.S. in Biology in 2019 before graduating from Purdue University College of Pharmacy in 2023. She plans to use this residency to stay on the forefront of changes happening in community pharmacy in both Tennessee and Mississippi stores across Kroger Delta Division. Her current interests include advanced clinical services, MTM, and precepting students. She is also participating in the Teaching and Learning Program through the University of Tennessee.

**About the resident's innovative service project:** The primary objective of Dr. Hope's research is to determine if conducting comprehensive vaccine reviews during appointment-based vaccine visits increases percentage of eligible vaccines administered in a community pharmacy setting.

### **Resident Contact Information:**

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