



Aspiring Supervisors Program

UTHSC Human Resources is offering a 4-class certificate program designed to help those interested in becoming a supervisor by reviewing some of the basic skills needed to be a great supervisor.

Current supervisors within their first or second year in a supervisory role are also welcome.

Topics covered include:

**Communication for Supervisors:
Seek First to Understand or Know
your Audience**

Overall goal of this course is for you to feel confident in your ability to communicate effectively as a leader.

**Emotional Intelligence for Aspiring
Supervisors**

Learn the important role emotional intelligence holds when working as a supervisor and gain insight into your EQ.

**Managing Conflict for Aspiring
Supervisors**

Discover ways to navigate conflict from the supervisor's perspective.

**UT Policy and Procedure for the
Aspiring Supervisor**

Learn about the most commonly used UT policies and procedures a supervisor would need to know.