



## DEPARTMENT OF VETERAN'S AFFAIRS

MEMPHIS, POLICE SERVICES
"SERVING THOSE WHO SERVED"

## VA POLICE

#### **FACTS:**

- VA Police are **Federal Police Officers** with the right to enforce Federal Laws and to make arrests of all persons on Federal Property who in violation of Federal Law. NOTE: Local Law Enforcement does NOT have jurisdiction on VA/ Federal property
- They Protect life and property on VA facilities
- They are 24/7 Federal Police agency
- They Enforce Federal & State laws, Federal Regulations and Facility Policies
- They Work closely with VA clinical staff
- Provide training VA wide on Workplace Violence, Active Threat Response and Crime Prevention



# VA POLICE OFFICER TRAINING

- Requires 2 years law enforcement experience
- Receives 120 hours of Training at Facility
- Receives additional 400 hours Law Enforcement training at Accredited Federal Law Enforcement Academy
- Constant In-Service training quarterly on weapons proficiency and special tactics



### FEDERAL PROPERTY AND FEDERAL LAW

No VA Property, including medical supplies or equipment, should be taken off VA premises ->

Removing VA property is legally considered theft of Federal Property ->

This can result in arrest and prosecution on Federal Charges ->

VA ground is under Federal Jurisdiction and the VA Police can make arrests for Misdemeanors and Felony Charges



## PARKING AT THE VA MEDICAL CENTER

#### FACTS:

- Designated Parking Exists for all Health Professional Trainees at the Memphis VA Medical Center. Our goal is to have an adequate number of safe parking spaces for all our trainees, including Residents and Fellows.
- The Northeast lot is designated for Education and Trainees during daytime hours. Additional Parking is available at the Mississippi Boulevard Lot
- After hours parking is available in the Southeast Employee
   Parking Lot
- To park on VA property, all Trainees must have a Valid VA ID Badge and an Affiliate ID or an Affiliate Parking Tag. This allows the VA police to identify you as a trainee and direct you to the appropriate parking lots
- Please see the updated GME Resident and Fellow Parking Fact Sheet for more detailed information on parking



# AFTER HOURS PARKING

- After Hours Parking:
- On weekends and after 3pm M-F, the VA Police has authorized daily parking for students, resident, fellows and other trainees in the Southeast (Employee) Lot. This should be helpful for any trainees on overnight shifts or on very long call shifts.
- Please see the information below in case you need an escort to your car that is parked in a VA lot.
- To contact the **Police Dispatcher**: **901-577-7570** (from outside the facility or in the parking lot) OR **Extensions X5595 or x5611** (inside the facility)
- VA Police are present in parking areas during hospital shift changes
- Please notify VA Police of any Protection Orders or Special Situations that we may help with



### PARKING SAFETY

- Please see the information below in case you need an escort to your car that is parked in a VA lot:
- To contact the **Police Dispatcher**: **901-577-7570** (from outside the facility or in the parking lot) OR **Extensions X5595 or x5611** (inside the facility)
- VA Police are present in parking areas during hospital shift changes
- Please notify VA Police of any Protection Orders or Special Situations that we may help with

## RULES FOR PARKING AT THE MEMPHIS VA MEDICAL CENTER

NO Parking in Patient/Visitor spaces

Police can address any/all Violations with Courtesy Notices, Federal Citation, Wheel Locks, and /or Towing

5 MPH Speed restriction

Report any accidents promptly for police assistance

Keep valuables out of sight & secured

# THE VA ID BADGE

**Security Tool and a Customer Service and Safety issue** Worn always facing forward and above the waist **Personal Identity Verification (PIV)**  Mandated by Homeland Security • Proper Documents are Required • Sponsored by a Representative from your service • Background Check **Replacement costs** Questioned by VA Police when not wearing the badge Report any suspicious persons in your work area

# EMERGENCY PROCEDURES

Police EMERGENCY call extension 2222

(note 911 does NOT work inside the hospital as we are under Federal Jurisdiction)

- State the location and nature of the EMERGENCY
- Provide as much information to the dispatcher as you can
- Answer the questions the best you can



### **BOMB THREATS**

- If you receive a phoned bomb threat:
- Write the exact wording of the threat
- <u>Ask:</u>
- When will it explode?
- Where is it?
- What does it look like?
- What will cause it to explode?
- Remember as much as possible about the caller & background noise





### SUSPICIOUS PACKAGES

- Parcels that have:
- Exposed wires, leaking, strange odor or shape
- Stains, heavily wrapped
- No return address and/or no one specific individual addressed
- DO NOT open
- Walk away and call Police



#### CRIME PREVENTION

- Report all suspicious persons immediately to Police
- Lock your vehicle, keep valuables out of sight
- Secure your work area when you leave
- Use a locker to secure your purse, backpack etc.
- Employees are obligated under federal law (38 C.F.R) to report crimes affecting the VA
- Employees must also furnish evidence, statements or testimony to investigators
- Waste, Fraud and Abuse are investigated by the Office of Inspector General in conjunction with VA Police





# WORKPLACE VIOLENCE AND WARNING SIGNS

The VA Community does not tolerate threats, attempted or actual violent acts.

All incidents must be reported to Police for investigation.

All incidents of threats or acts are reviewed and prosecuted when appropriate.

#### Warning Signs:

- Verbal, nonverbal or written threats
- Fascination of weaponry or violence
- Intoxication, anger or irrational beliefs
- Increased home or work stress
- Stealing or sabotaging equipment
- Attendance or productivity problems

#### Prevention:

- Project calmness, move and speak slowly
- Use delay tactics to allow person to calm down
- Be reassuring, point out choices
- Position yourself at an angle to the person, not directly in front
- Make sure you can exit the room or area unobstructed



### PROHIBITED ITEMS

- Alcohol, drugs and drug paraphernalia
- Firearms (even with permit)
- Knives with blades exceeding 3 inches
- Chemical projector weapons (i.e. pepper spray)
- Brass knuckles, throwing stars, martial arts weapons
- Cameras, flash drives, pen drives, MP3 Players
- No cell phone use in designated areas



