

A smart phone is required in order to approve electronic prescriptions for controlled substances using dual authentication. There is set up required with IT prior to this application working.

Order Signing Process

1. Order the prescription as usual; the patient's preferred pharmacy appears by default. You can select another pharmacy using the drop down list feature.

Details for **acetaminophen-oxycodone (Percocet 5/325 oral...)** Send To: **CA Pharmacy 10.6MU (65432 Cabernet Turn)**

Details | Order Comments | Diagnosis

*Dose	*Route	*Frequency	Duration	*Dispense	Refill
1 tab(s)	PO	q4hr		30 tab(s)	0

Select Pharmacy here.

2. **Click sign.** You will then receive a prompt from Imprivata to confirm your identity.

☒ **Percocet 5/325 oral tablet [Schedule 2]** [Modify]

1 tab(s) po q4 hrs, PRN for pain
#30 tab(s), Refills: 0, DAW-No, Date Written: 02-24-2015

By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the above information to the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number appear above.

Sign Cancel

3. Enter your **AD Cerner password** to confirm your identity.

Confirm your identity - NelsenDavidA@ad.uams.edu - Imprivata Confirm ID

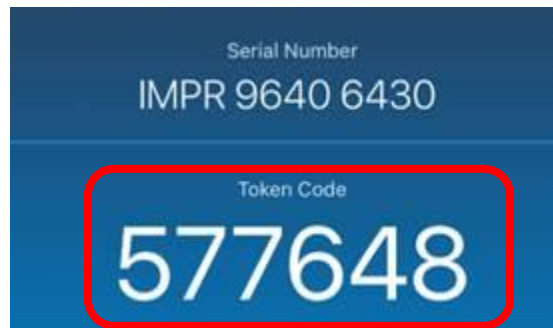
Confirm your identity

imprivata

4. After confirming your identity, approve the prescription:
 - a) A message will go to the **Notifications** on your smart phone for your approval of the prescription
 - b) After you click **Approve**, the prescription will be sent to the selected pharmacy



5. If you do not see the notification or if you miss the **Approve** notification, you can open the **Imprivata App** to input in the **Token Code**.
 - a) You will see the code when you open the app. Note that the token code changes **every 20 seconds so be aware of the time left on the token**.



Note: if a prescription fails, you may receive an error and may need to contact the Help Desk. **Common issue:** Failure may occur if a patient's **Residence** address is either missing, incorrectly formatted, or if a P.O. Box is entered. Registration staff can remedy this issue.

If you need IT assistance after hours, please contact the IT Helpdesk at (901) 545-7480.