

Dash Finance Issues by Priority

High Priority

- Lack of reports\transaction inquiry
 - Labor distribution report frequently times out - Opened ticket 22422349 on March 05 and still not resolved.
 - Need a report that shows payroll deductions. This is necessary for contractual agreements that reimburse University of actual fringe and not 35.20 flat rate. Important for medical resident cost reporting.
 - No Payroll register
 - Need more robust ledger reports for Non sponsored DASH combinations. Cannot drill down to transactions from Review Budgetary Control Balances. Also, this screen does not align to the accounting period that transaction post but to the budget period.
 - No inventory of suggested reports, assuming they exist, for campus to use to assist finance personnel in their jobs such as: salary budget reconciliation, employee listings, salary budget detail, unfilled position report, and unbudgeted positions report
 - Need a report show labor distribution and salaries together
 - Need payroll encumbrance projection report
- Fringe not being assessed to Dash charge accounts for admin assignments, ULPS, and other pay elements that are not in the default distribution. Because of this, grants are being overcharged as well as other Dash funds.
- Shopping cart purchases are no longer able to review (via FYI workflow) by departmental business manager for appropriateness. Once they are submitted, the purchase goes straight through for fulfillment. Also, Purchase orders are created without departmental approval. To ensure control, purchases are being centralized which causes delays and aggravation for larger departments. A notification method needs to be put in place for department approvers to be notified of purchases impacting their accounts.
- Gift and contracts (GME etc) cumulative fund balances are not clearly understandable in GL inquire on detail balances. It is confusing and appears incorrect for some converted balances.
- Contract Billing:
 - System will only allow one account number per invoice

- Many departments need to have funds deposited into multiple accounts
 - Hospitals will not pay 6 invoices separately so UT can deposit the funds into the correct accounts
 - Contract billing not showing on reports
 - Deposits from contract billing not showing on reports
 - Department approver does not see invoices that are processed—those that are paid with no departmental approvals.
- When new Funds are set up through EDM, there have been delays in getting them set up for use in Agiloft significantly the ability to start working
 - There have been reports that when submitting miscellaneous reimbursement for another person(delegate), the delegate has been paid instead of the delegator.

Other significant issues

- We are needing to know our restricted/endowed account balances again to award funds to students and I am not aware of a quick way to pull these without going one by one. Are there any reports that exist for this?
- Concerns regarding NIH salary caps and how this will be handled in DASH have been shared. How will we enter it in DASH?
- Delegation in DASH - once you delegate someone, you no longer get the email notifications. Also, DASH currently seems to be all or nothing. Amanda's supervisor transactions (i.e. performance reviews, absence requests) are being delegated to Eric, since he is listed as her delegate (so that he could receive all the financial invoices, etc, without them having to be reassigned)
- Standard transactions that need to be charged to a grant(i.e bookstore, core lab charges, other type of recharges) need to be routed to SPA to be entered through a cost transfer form(which is then uploaded). This type of transactions do not meet the definition of a cost transfer and cause a bottleneck
- One of our faculty members received a paper check, but the check states "Only payable at First Horizon". Why is this restriction on there? First Horizon will only cash if the person has a First Horizon account. We understand that some other banks aren't accepting because of this.
- Although many deposits have been loaded, there are some deposits that we have not been able to locate for Period 07, FY 2025.

- There have been reports that when submitting miscellaneous reimbursement for another person(delegator), the delegate has been paid instead of the delegator. This is a significant control risk.