Turning off Pop-up Blockers

When using the UTHSC IRB electronic system, iMedRIS [https://ris01.uthsc.edu], you need to make sure that you turn off Pop-up Blockers since many features in iMedRIS use pop-ups.

Pop-ups are enabled differently in different browsers. Below are instructions on how to enable pop-ups for four different browsers.

If after following the instructions for your browsers, pop-ups are still disabled, then it could be that a toolbar add-on could be blocking pop-ups.

**Internet Explorer (IE) [Windows]:**

- Open IE
- Open the **Tools** menu (press ALT T)
- Click on **Pop-up Blocker > Turn off Pop-up Blocker**

Alternatively, when you are logged into iMedRIS, you may see the Information Bar, which is a pale yellow bar just above the web page content and below the toolbars. This bar may warn you that a pop-up has been blocked.

- Click on this bar and choose “**Always Allow Pop-ups from This Site**” to configure IE to allow pop-ups.

**Firefox [Windows & Mac]:**

**Windows**
- Open Firefox
- Open the **Tools** menu (press (ALT T)
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- Select the **Content** icon
- Click on the **Exceptions** button

- Enter [https://ris01.uthsc.edu](https://ris01.uthsc.edu) into the **Address of website** box
- Click **Allow** and the iMedRIS website of [https://ris01.uthsc.edu](https://ris01.uthsc.edu) will be displayed in the list of websites
- Click **Close** to close the Exceptions window
- Click **Cancel** to close the Options window
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- Alternatively, when you are logged into iMedRIS, you may see an information bar, which is a pale yellow bar just above the web page content and below the toolbars. This bar may warn you that a pop-up has been blocked.
- Click on this bar and choose “Allow pop-ups for ris01.uthsc.edu” to configure Firefox to allow pop-ups

Mac OS X:
- Open Firefox
- From the Firefox menu, select Preferences

![Firefox Preferences](image)

- From the Preferences window, choose the Content button and then click Exceptions

![Firefox Exceptions](image)

- Enter https://ris01.uthsc.edu into the Address of website box
- Click Allow and the iMedRIS website of https://ris01.uthsc.edu will be displayed in the list of websites
- Click on the X in the upper left to close the Exceptions window
- Click on the X in the upper left to close the Content window

Chrome [Windows]:

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- Open Chrome
- Click on the Wrench icon in the upper right of the browser window
- If running on a PC, select Options. If running on a Mac, select Preferences
- Click on the Under the Hood tab
- Click on Content Settings in the Privacy area
- Click the Manage Exceptions button in the Pop-ups area
- Enter https://ris01.uthsc.edu in the Add new exception pattern text box and press the Enter or Return
- Click on the X in the upper right to close the Exceptions window
- Click on the X in the upper right to close the Content Settings window

**Safari [Mac OS X]:**

- Open Safari
- From the Safari menu, select Preferences

![Safari Preferences](image)

- Choose the Security button and make sure that Block pop-up windows is unchecked

![Security Preferences](image)

- Click on the X in the upper left to close the Security window
- Alternatively, use Command+k key combo to turn the pop-up blocker on or off