HeartCode® ACLS & BLS Instructions

** Internet Explorer is the preferred browser for Healthstream, the platform for HeartCode® courses. Popup blockers should be disabled and Active X should be allowed.   You can check the readiness of your computer and browser by clicking here.

1. If you have a Healthstream login:
    a. And remember your User ID and Password, go to Step 3 below.
    b. And do not remember your Password, go to   http://www.healthstream.com/hlc/uthsc and choose "Password Reminder" or "Forgot your password". Then go to Step 3 below.
    c. And do not remember your User ID, call (901) 448-4530 or email simulate@uthsc.edu.

2. If you do not have a Healthstream login:
    a. Go to http://www.healthstream.com/hlc/uthsc
    b. Select "First time students click here to register"
    c. Create a User ID and Password. It is highly suggested that you use your NetID as the User ID.

3. Register for the course:
    a. Call (901) 448-4530 or email simulate@uthsc.edu with the following information:
        i. Your name
        ii. Your User ID for Healthstream
        iii. Your Department or Program (e.g., 1st year medical student, Internal Medicine Resident, 2nd year Pharmacy student, etc)
    b. You will receive email confirmation of your registration in the course within 48 hours.

4. Online course completion:
    a. The course can be accessed by logging into http://www.healthstream.com/hlc/uthsc and selecting the "My Learning" tab.
        i. According to the American Heart Association, the online portion for BLS takes 1-2 hours to complete while the online portion for ACLS takes 6-7 hours to complete. Often, however, times are less depending on your background and experience.
    b. Once the course is completed, complete the Evaluation and CME forms online. **(Both must be completed in order to advance)**

5. Hands-On Session:
    a. Hands-On Session must be performed at a skills station. Skills stations are accessible 24/7, are self-guided, and do not require a staff or faculty to be present.
        i. Two skills stations are located in the lobby of Kaplan Center, 920 Madison Avenue, 7th floor.
        ii. Residents can also access an additional skills station in the Resident Resource Room (C3) in the corridor of 910/920/930 Madison complex. This skills station is found in the back room and can be accessed with UTHSC ID 24/7.
    b. Instructions for use will be provided at the skills station.
        i. For technical difficulties using the skills station, please call (901) 448-4530 or email simulate@uthsc.edu.
        ii. Simulation program staff are only available to address technical difficulties during normal business hours.