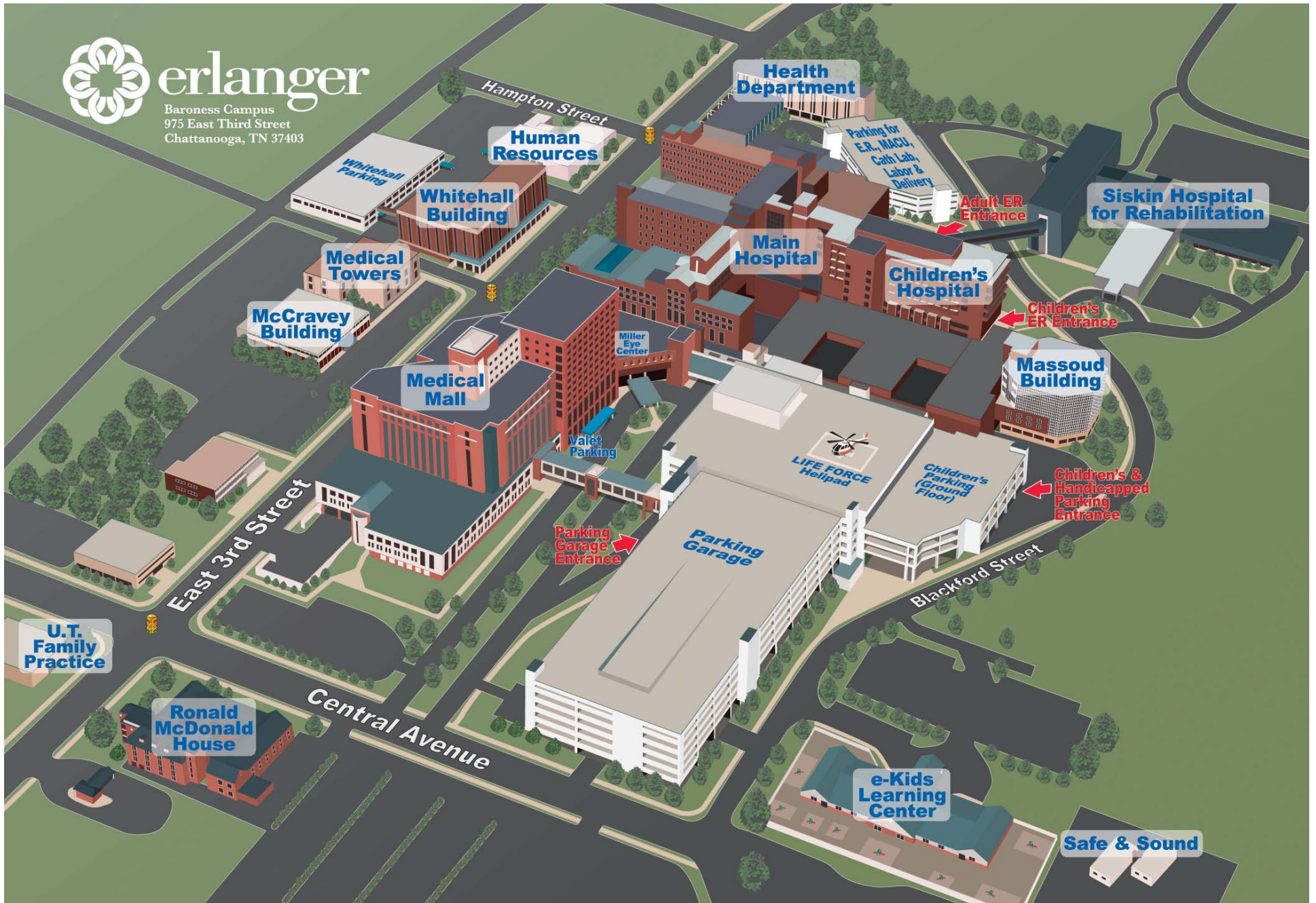


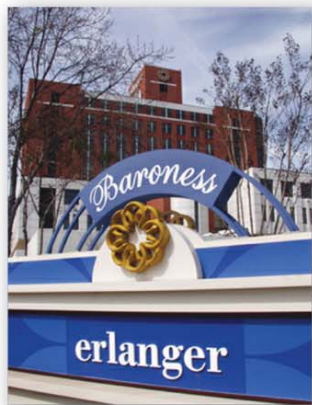


erlanger

Baroness Campus
975 East Third Street
Chattanooga, TN 37403



Welcome to The Erlanger Baroness Campus



In 1889, a French railroad tycoon, the Baron Emile d'Erlanger, gave Chattanooga \$5,000 to start a hospital. Grateful citizens named the hospital for the Baron's beautiful Southern wife, and the Baroness Erlanger Hospital opened with 50 beds in 1899. More than a century later, Erlanger is a multi-campus health system providing comprehensive services for the citizens of four states.

The anchor of this system remains the Erlanger Baroness Campus on East Third Street, which includes the campus of T.C. Thompson Children's Hospital. Because this system provides so many services, the facility is large and complex. This guide was devised to assist visitors and patients. However, please do not hesitate to ask for help. Anyone wearing an Erlanger nametag is always happy to assist you in finding your way.

This guide details **Ground-Fifth Floors**, but patient rooms are located up to the **Ninth Floor** via the **F Elevators**.

Important Phone Numbers

For hospital numbers, dial only the last 4 digits from hospital phones. Dial 1, then 9 for an outside line.

General Information
778-7000

Adult Patient Rooms
778 + Room Number

Security
778-7614

Administrative Representatives (A-1)
778-6168

**Health Information,
Physician Referral and
HealthLink Plus Membership**
778-LINK (5465)
(Monday - Friday, 8 a.m. - 8 p.m.)

**T.C. Thompson Children's Hospital General
Information**
778-6011

Children's Patient Rooms
778 + 6 + Room Number

Parking

Parking is \$1.

Valet Parking is \$3 (free with handicapped tags).

A shuttle runs from the **Medical Mall** entrance on the **Parking Garage First Floor** and services **Elevators A, B, C**, on the **Medical Mall First Floor**, Monday - Friday, 6:30 a.m. to 5:00 p.m. Handicapped parking is also available off Blackford Street.

Food & Drink

Crossroads Café is open seven days a week from 6:30 a.m. until 1 a.m.

Vending is available in the Crossroads Café 24 hours a day.

Baroness Café (including Chick-Fil-A and Freshens) is open Monday - Friday, 10:30 a.m. to 6:00 p.m.

Starbucks is open Monday - Friday, 7:00 a.m. to 4:00 p.m.

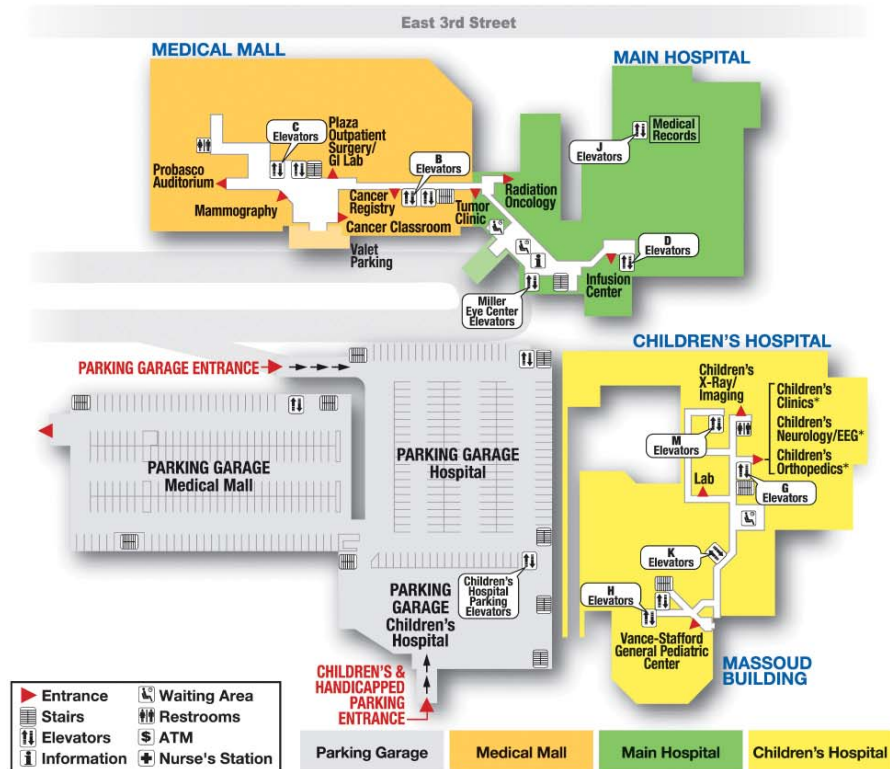
GROUND FLOOR

DEPARTMENT	BUILDING	ELEVATOR
Cancer Classroom	Medical Mall	C
Cancer Registry	Medical Mall	B, Miller Eye
Children's Clinics*	Children's	G
Children's Lab	Children's	G, M
Children's Neurology/EEG*	Children's	G
Children's Orthopedics*	Children's	G
Children's X-Ray	Children's	G, M
GI Lab (Adult Plaza)	Medical Mall	C
Infusion Center	Main Hospital	D
Mammography	Medical Mall	C
Medical Records	Main Hospital	J
Outpatient Surgery	Medical Mall	C
Probasco Auditorium	Medical Mall	C
Radiation Oncology	Main Hospital	Miller Eye
Tumor Clinic	Main Hospital	Miller Eye
Vance-Stafford Pediatric Center	Children's/Massoud	H

KEYS TO THE GROUND FLOOR

- Take **Parking Garage Elevators** up to the **First Floor** to access the Main Hospital, the Medical Mall and Children's Hospital.
- **Children's Hospital Parking** is on the Ground Level, with a separate entrance off Blackford Street. Take the **Children's Hospital Parking Garage Elevator** up to **First Floor** to access all floors (Ground - Floor 5) of **Children's Hospital**.
- The **G Elevators** do not stop on the **Fifth Floor**.
- The **Massoud Building** connects to the rest of **Children's Hospital** only on the **Ground and First Floors**.
- The **K Elevator** serves only **Ground and First Floors** of **Children's Hospital**.
- To access **Medical Records**, you must go to the **First Floor** and take the **J Elevator** down to the ground floor.
- **Valet Parking** is at the **Medical Mall Ground Level** entrance.
- The **Plaza GI Lab** is separate from the hospital's **GI area** which is on the **Second Floor**, **D Elevator**.

*These areas will move to designated location in 2007. Please check with Information Desk on First Floor.



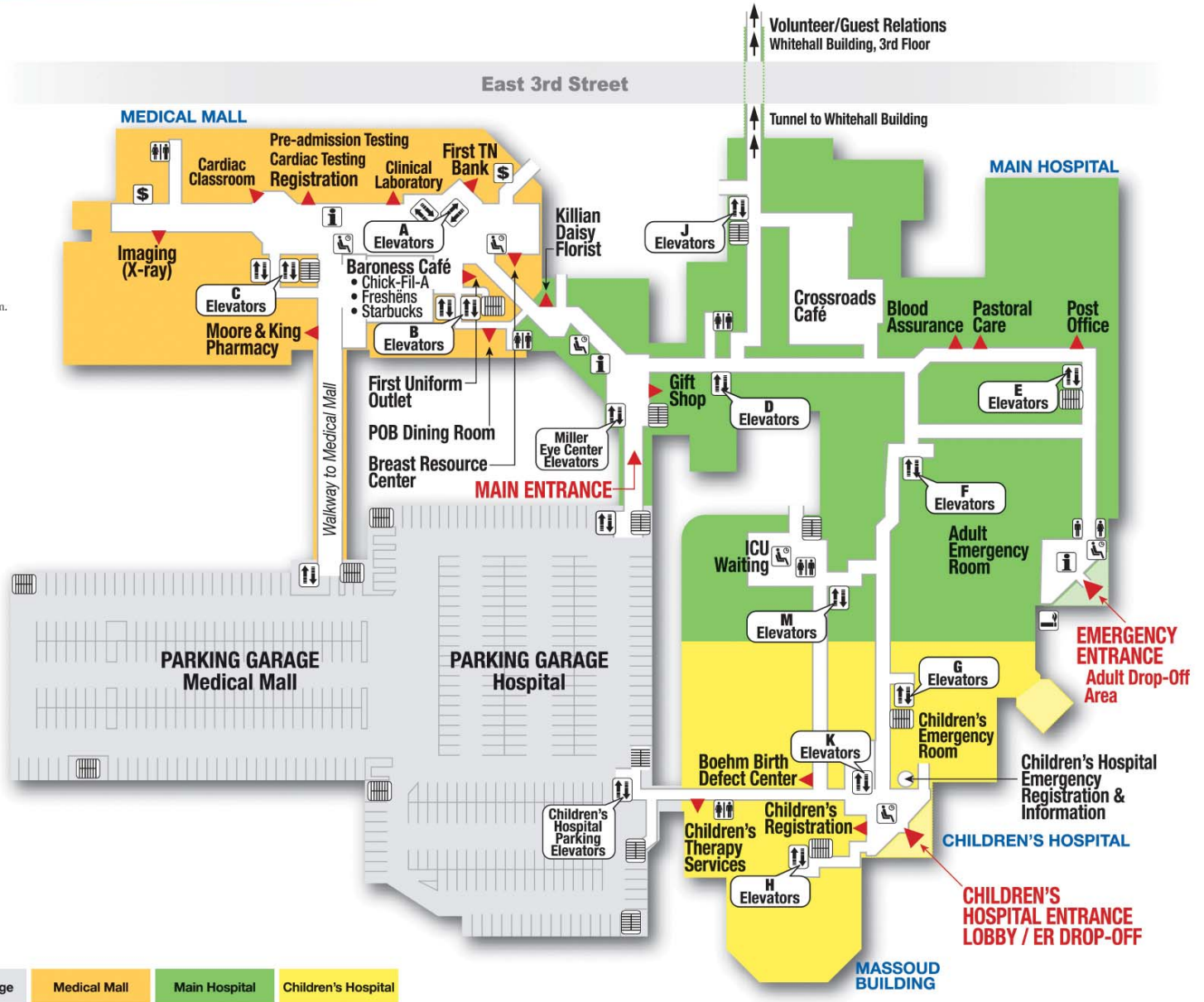
FIRST FLOOR

KEYS TO THE FIRST FLOOR

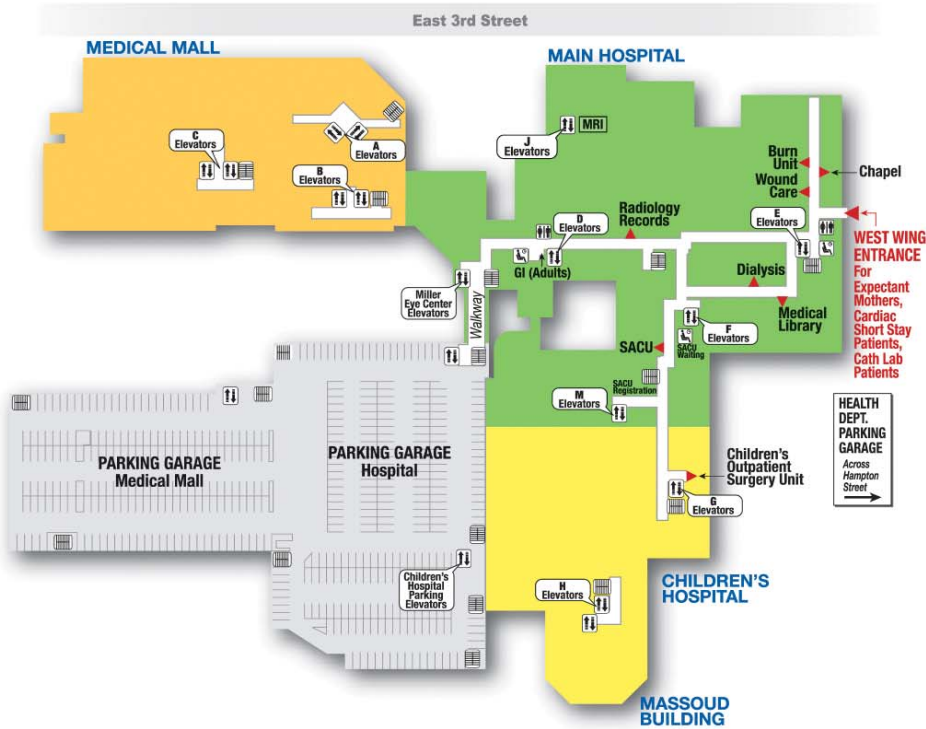
- Take the **F Elevators** to access most patient rooms in the **Main Hospital** and **Children's Hospital**, up to the **Ninth Floor**.
- The **K Elevator** serves only **Ground** and **First Floors** of **Children's Hospital**.
- The **H Elevators** serve only the **Massoud Building**.
- The **Massoud Building** connects to the rest of **Children's Hospital** only on the **Ground** and **First Floors**.
- The **A, B and C Elevators** serve various floors of the **Medical Mall**. The address of your destination should be referenced as Suite A __, B __ or C __, indicating the elevator to use. The first numeral in the Suite indicates the floor. (For example, Suite C-920 is on the Ninth Floor and would be serviced by Elevator "C.")
- The **G Elevators** do not stop on the **Fifth Floor**.
- A shuttle runs from the **Medical Mall** entrance on the **Parking Garage First Floor** and services **Elevators A, B and C** on the **Medical Mall First Floor**, Monday - Friday, 6:30 a.m. - 5:00 p.m.

DEPARTMENT	BUILDING
Baroness Café	Medical Mall
Blood Assurance	Main Hospital
Boehm Birth Defects Center	Children's
Breast Resource Center	Medical Mall
Cardiac Classroom	Medical Mall
Cardiac Testing	Medical Mall
Chick-Fil-A	Medical Mall
Children's Registration	Children's
Children's Therapy Services	Children's
Clinical Laboratory	Medical Mall
Crossroads Café	Main Hospital
Emergency (Adult)	Main Hospital
Emergency (Children)	Children's
First Tennessee Bank	Medical Mall
First Uniform Outlet	Medical Mall
Freshens	Medical Mall
Gift Shop (Main)	Main Hospital
ICU Waiting	Main Hospital
Imaging/X-Ray	Medical Mall
Killian Daisy Florist	Main Hospital
Moore & King Pharmacy	Medical Mall
Pastoral Care	Main Hospital
POB Dining Room	Medical Mall
Post Office	Main Hospital
Pre-admission Testing	Medical Mall
Registration/Admitting	Medical Mall
Registration (Children's)	Children's
Starbucks	Medical Mall
Volunteer/Guest Relations	Whitehall Building

PARKING GARAGE
MEDICAL MALL
MAIN HOSPITAL
CHILDREN'S HOSPITAL



SECOND FLOOR

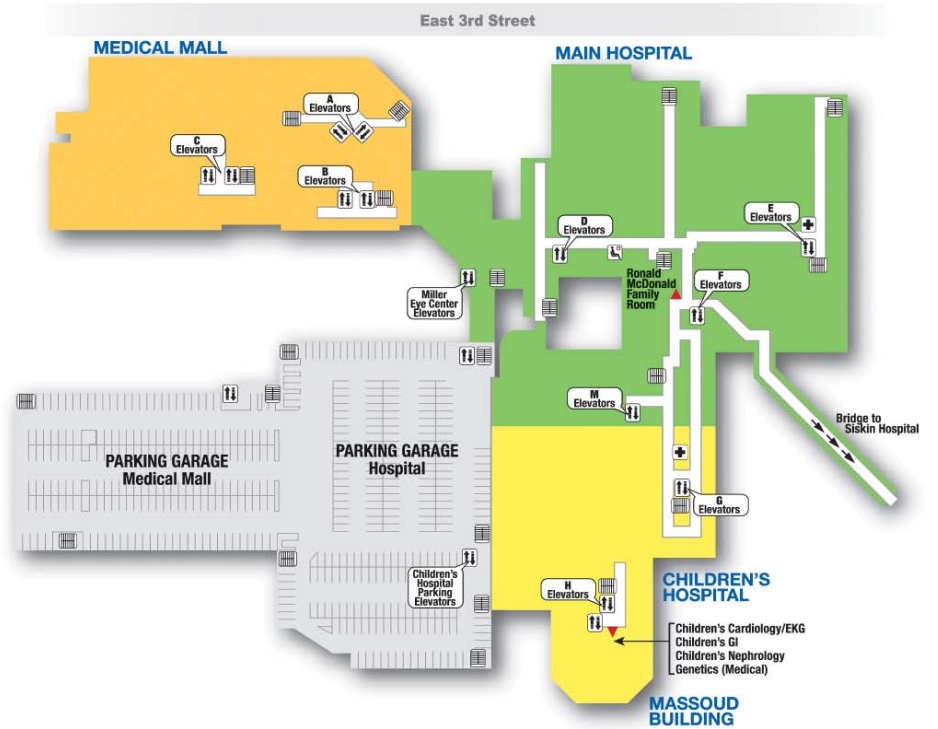


DEPARTMENT	BUILDING	ELEVATOR
Burn Unit	Main Hospital	E
Burn Unit Waiting	Main Hospital	E
Chapel	Main Hospital	E
Children's Outpatient Surgery	Children's	G, M
Dialysis	Main Hospital	F
GI (Adults)	Main Hospital	D, Miller Eye
Medical Library	Main Hospital	F
Miller Eye Center	Main Hospital	Miller Eye
MRI	Main Hospital	J
Radiology Records	Main Hospital	D
Surgical Ambulatory Care Unit (SACU)	Main Hospital	F, M
Wound Care Center	Main Hospital	E

KEYS TO THE SECOND FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The H Elevators serve only the Massoud Building.
- The Massoud Building connects to the rest of Children's Hospital only on the Ground and First Floors.
- Access MRI by the J Elevator.
- Adult GI and SACU patients should park on the Main Hospital Parking Garage's Second Floor and enter via the Walkway.
- Labor and Delivery, Cardiac Short Stay, and Cath Lab patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance and use the E Elevators.
- Children's Outpatient Surgery patients should use the G or M Elevators.
- The G Elevators do not stop on the Fifth Floor.

THIRD FLOOR



DEPARTMENT	BUILDING	ELEVATOR
Bridge to Siskin Hospital	Main Hospital	F
Children's Cardiology/EKG	Children's/Massoud	H
Children's GI	Children's/Massoud	H
Children's Nephrology	Children's/Massoud	H
Genetics (Medical)	Children's/Massoud	H
Ronald McDonald Family Room	Main Hospital	F

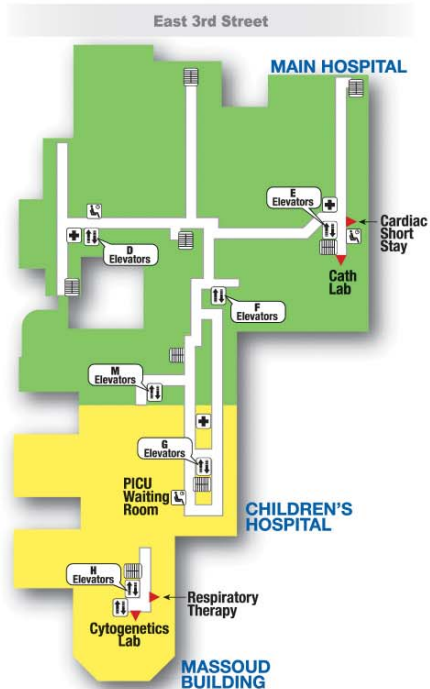
KEYS TO THE THIRD FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The H Elevators serve only the Massoud Building.
- The Massoud Building connects to the rest of Children's Hospital only on the Ground and First Floors.
- The G Elevators do not stop on the Fifth Floor.
- The A, B and C Elevators service the Medical Mall, which does not connect to the Main Hospital at this level.

▶ Entrance	⌂ Waiting Area
☰ Stairs	♿ Restrooms
⬆️ Elevators	Ⓐ ATM
ℹ️ Information	⚕️ Nurse's Station

Parking Garage	Medical Mall	Main Hospital	Children's Hospital
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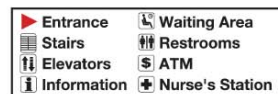
FOURTH FLOOR



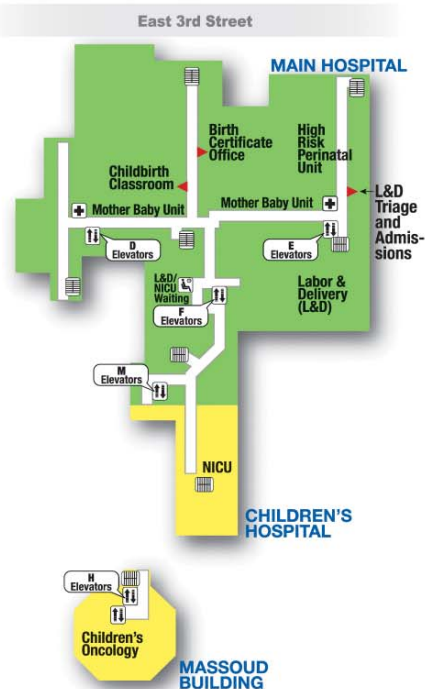
DEPARTMENT	BUILDING	ELEVATOR
Cardiac Short Stay	Main Hospital	E
Catheterization Lab	Main Hospital	E
Genetics (Cytogenetics Lab)	Children's/Massoud	H
Pediatric Intensive Care Unit (PICU)	Children's	F,G,M
Respiratory Therapy	Children's/Massoud	H

KEYS TO THE FOURTH FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- Cardiac Short Stay and Cath Lab patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance on the Second Floor and use the E Elevators.
- The H Elevators serve only the Massoud Building.
- The G Elevators do not stop on the Fifth Floor.



FIFTH FLOOR



DEPARTMENT	BUILDING	ELEVATOR
Birth Certificate Office	Main Hospital	D,F
Childbirth Classroom	Main Hospital	D,F
High Risk Perinatal Unit	Main Hospital	E
Labor and Delivery (L&D)	Main Hospital	E
Mother Baby Unit	Main Hospital	E,F
Neonatal Intensive Care Unit (NICU)	Children's	F,M
Oncology (Children's)	Children's/Massoud	H

KEYS TO THE FIFTH FLOOR

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- Labor and Delivery patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance on the Second Floor and use the E Elevators.
- The H Elevators serve only the Massoud Building.
- The G Elevators do not stop on the Fifth Floor.

INDEX

Destination	Building	Floor	Elevator
Auditorium (Probasco)	Medical Mall	Ground	C
Baroness Café	Medical Mall	First	
Birth Certificate Office	Main Hospital	Fifth	D,F
Blood Assurance	Main Hospital	First	
Boehm Birth Defects Ctr.	Children's	First	
Breast Resource Center	Medical Mall	First	
Bridge to Siskin Hospital	Main Hospital	Third	F
Burn Unit	Main Hospital	Second	E
Cancer Classroom	Medical Mall	Ground	C
Cancer Registry	Medical Mall	Ground	B, Miller Eye
Cardiac (Children's)	Children's/Massoud	Third	H
Cardiac Classroom	Medical Mall	First	
Cardiac Short Stay	Main Hospital	Fourth	E
Cardiac Testing	Medical Mall	First	
Catheterization Lab	Main Hospital	Fourth	E
Chapel	Main Hospital	Second	E
Chick-Fil-A	Medical Mall	First	
Childbirth Classroom	Main Hospital	Fifth	D,F
Children's Clinics*	Children's	Ground	G
Children's Lab	Children's	Ground	G,M
Children's Nephrology	Children's/Massoud	Third	H
Children's Neurology/EEG*	Children's/Massoud	Ground	G
Children's Oncology	Children's/Massoud	Fifth	H
Children's Orthopedics*	Children's/Massoud	Ground	G
Children's Outpatient Surgery	Children's	Second	G,M
Children's Registration	Children's	First	
Children's Therapy Services	Children's	First	
Children's X-Ray/Imaging	Children's	Ground	G,M
Clinical Laboratory	Medical Mall	First	
Crossroads Café	Main Hospital	First	
Craniofacial Center	Medical Mall	Ninth	C
Dialysis	Main Hospital	Second	F
Emergency Room (Adult)	Main Hospital	First	
Emergency Room (Children's)	Children's	First	
First Tennessee Bank	Medical Mall	First	
Florist – Killian Daisy Florist	Main Hospital	First	
Freshb's	Medical Mall	First	
Genetics (Cytogenetics Lab)	Children's/Massoud	Fourth	H
Genetics (Medical)	Children's/Massoud	Third	H
GI (Children)	Children's/Massoud	Third	H
GI Lab (Plaza)	Medical Mall	Ground	C

*These areas will move to designated location in 2007. Please check with Information Desk on First Floor.

Destination	Building	Floor	Elevator
GI Procedures (Adult)	Main Hospital	Second	D
Gift Shop	Main Hospital	First	
High Risk Perinatal Unit	Main Hospital	Fifth	E
ICU Waiting	Main Hospital	First	
Imaging/X-Ray (Adults)	Medical Mall	First	
Infusion Center	Main Hospital	Ground	Miller Eye, D
Labor & Delivery (L&D)	Main Hospital	Fifth	E
Mammography	Medical Mall	Ground	C
Medical Library	Main Hospital	Second	F
Medical Records	Main Hospital	Ground	J
Miller Eye Center	Miller Eye Building	1st - 3rd	Miller Eye
Mother-Baby Unit	Main Hospital	Fifth	E,F
Moore & King Pharmacy	Medical Mall	First	
MRI	Main Hospital	Second	J
Neonatal Intensive Care (NICU)	Children's	Fifth	M
Oncology (Children's)	Children's/Massoud	Fifth	H
Outpatient Surgery/GI (Plaza)	Medical Mall	Ground	C
Outpatient Surgery (Children's)	Children's	Second	G
Pastoral Care	Main Hospital	First	
Pediatric Intensive Care (PICU)	Children's	Fourth	F,G,M
POB Dining (Physician Office Bldg)	Main Hospital	First	
Post Office	Main Hospital	First	
Pre-Registration Testing	Medical Mall	First	
Probasco Auditorium	Medical Mall	Ground	C
Radiation Oncology	Main Hospital	Ground	Miller Eye
Radiology Records	Main Hospital	Second	D
Registration/Admitting (Adult)	Medical Mall	First	
Registration/Admitting (Children)	Children's	First	
Respiratory Therapy	Children's/Massoud	Fourth	H
Ronald McDonald Family Room	Main Hospital	Third	F
Starbucks	Medical Mall	First	
Surgical Ambulatory Care (SACU)	Main Hospital	Second	F,M
Tumor Clinic	Main Hospital	Ground	Miller Eye
University Pediatrics Subspecialties	Children's/Massoud	Ground	H
University Pediatrics Continuity	Children's	Ground	G
Valet Parking	Medical Mall	Ground	C
Vance-Stafford Pediatric Center	Children's/Massoud	Ground	H
Volunteers/Guest Relations	Whitehall Building	Third	
Wound Care Center	Main Hospital	Second	E
X-Ray (Adult)	Medical Mall	First	
X-Ray (Children)	Children's	Ground	G

Parking Garage

Medical Mall

Main Hospital

Children's Hospital