Minutes
CIO Advisory Committee Meeting
The University of Tennessee Health Science Center
910 Madison, Room 502
August 27, 2012

Members Present: La’Keith Miller (Chair), Chandra Alston, Darnita Brassel, Yan Cui, Charles Cossar, Paul Dassow (Chattanooga), Paul Gahn, Dale Jackson, Tricia Page, Molly Rosebush, Vada Singleton, Ebony Smith and Larry Tague

ITS Directors: Lisa Aitken, Customer Technology Support (CTS); Todd Barber, Web Services; Charlie Brooks, Application Development; Steve Butler, Instructional Technology Services; Frank Davison (Security); Peter Fox, Jr., Computing Systems; William ‘Billy’ Hatcher, Jr., Infrastructure; Vikki Massey, Project Manager

Judy Jefferson Johnson, Secretary

Others: John Bossier, Safety Officer; Safety Affairs

Absent: Jackie Burchum, James Eoff, Bhumin Patel, Don Peruski (Knoxville)

Call to Order: The meeting was called to order by Chair Miller at 9:03 A.M.

Approval of Minutes: Minutes of the June 25, 2012 meeting was approved.

Meeting Materials: Agenda; Minutes of the June 25, 2012 meeting; Terms of Service handout

Meeting Preliminaries
New members were welcomed by Chair Miller. Roundtable introductions were done. Committee members were also thanked for participating in the CIO Search candidates’ meetings.

IT Services
CIO Search: The Search is complete. The new Vice Chancellor for Information Technology and Chief Information Officer is Johannes van der Aa, PhD (goes by Jan, pronounced Yon). Finalizing things at the University of Florida–Gainesville and Shands the University of Florida Academic Health Center, his target start timeframe is the last week of September. Vikki Massey is working with him in his transition to UTHSC. He plans to meet with groups he will be working with, including this Committee.

- CIO Search Feedback: Massey noted the Search was a good experience. All five candidates were good. Campus feedback was considered in the selection of the new CIO.

Miller thanked members who served on the Search Committee—Representative Alston and IT staff Charlie Brooks and Massey.

GEB
A104 Renovations: The pre-construction meeting is Tuesday, 8/28, at 2:00 p.m., per Miller. The contractor is local. Infrastructure’s involvement will be cabling, voice and data jack installs, and Wi-Fi. Renovations may begin as early as Wednesday. Steve Butler noted if work will begin Wednesday, all
existing equipment needs to be moved ASAP. AV equipment and new furniture will be installed once all other renovations are complete.

Network

Highlights provided by Billy Hatcher were:

- **Power Outage**: The 8/5–8/6 outage affected the Plaza Buildings. The UPS has old batteries, which failed; new batteries are already out to bid to replace the old batteries and should be installed very soon.
- **COP Nashville**: Moving to a new space. Cabling infrastructure will be done in the next month.
- **Campus Demolition Project**: Four buildings are scheduled to come down—Goodman, Feurt, Beale and Randolph. Feurt will be first, as it is the site for the new simulation facility. Cabling and infrastructure will be impacted. Underground markings have been done by a surveyor. Plans are in progress to move forward with the project, moving Telecom infrastructure as needed.
- **Translational Science Research (TSR) Building**: The building will be VoIP. Infrastructure will be moving in this direction for campus.  
  - Construction Developments: Miller commented that developments can be viewed in real-time from the Facilities homepage at [http://uthsc.edu/facilities](http://uthsc.edu/facilities) (TSRB navigation link).
- **CATV**: Angle-terminated fiber optic cabling is currently being installed. Until angle-terminated fiber is completed, Campus TVs will be a bit snowy. Once angle-terminated fiber is complete and Blonder Tongue tuning appliances are in place, then CATV will become crystal clear.

Banner

There were no Banner updates. Massey shared Banner-related news that UTHSC now has an Office of Institutional Effectiveness under Academic Affairs. This office will provide accreditation support, do institutional research (measuring how well Campus is meeting its missions), and work with Application Development to provide THEC and colleges’ adhoc reports. The director and assistant analyst are Allen Dupont and Judith Nyabando, respectively. They also attend Banner Users Group (B.U.G.) meetings and meetings with campus stakeholders. Their office is in Hyman Building, 4th Floor.

Security Updates:  None.

Old Business:  None.

New Business

Terms of Service:  A handout of current terms for Committee members was distributed. Chair Miller’s term as Chair is extended until the new CIO takes office.

Chair Nomination:  Miller conveyed Dr. Ken Brown’s decision to table this until the new CIO can be a part of the process. Concerns expressed were two-fold: the new CIO does not have voting functions, and the delay of Chair nomination for several months. As the CIO is an Ex-Officio member, this will not affect the outcome. Miller will share the concerns with Dr. Brown.

Other Items

Orientation for New Students:  Lisa Aitken noted that orientation for most students are in August. We need all colleges to coordinate a time with ITS & Ed Tech for their students. We missed Medicine and Pharmacy this year and these students have complained about the lack of IT information provided to them.
Questions and Answers

Q: Is there a move planned for the College of Pharmacy in Knoxville?
A: No, not aware of any. Billy Hatcher will get with James Perry re: infrastructure needs of Audiology and Speech Pathology.

Miller encouraged new and existing members to share IT-related information in their respective areas with the Committee that could be of benefit to all members.

No updates/news from Chattanooga. Representative Dassow stated he will get with his Dean to see if he may have initiatives or items for discussion for the next meeting.

With no further items, the meeting adjourned at 9:30 A.M.