Minutes
CIO Advisory Committee Meeting
The University of Tennessee Health Science Center
910 Madison, Room 502
June 25, 2012

Members Present: La’Keith Miller (Chair), Bill Brescia, Jackie Burchum (teleconference), Charles Cossar, Paul Gahn, Tricia Page, Marcia Sharp, Marc Farmer for Ebony Smith, Joseph Swanson and Larry Tague

ITS Directors: Lisa Aitken, Customer Technology Support (CTS); Todd Barber, Web Services; Kevin Carmon for Steve Butler, Instructional Technology Services; Charlie Brooks, Application Development; Peter Fox, Computing Systems; Vikki Massey, Project Manager

Judy Jefferson Johnson, Secretary

Others: Keith Chandler, Banner Project Director

Absent: Darnita Brassel, Paul Dassow (Chattanooga), James Eoff, Don Peruski (Knoxville), Diane Weber for Dale Jackson, Bhumin Patel and Vada Singleton

Call to Order: The meeting was called to order by Chair Miller at 9:01 A.M.

Approval of Minutes: Minutes of April 23 and June 4, 2012 meetings were approved.

Meeting Materials: Agenda; Minutes of the April 23 and June 4, 2012 meetings.

Marc Farmer, alternate for Academic Affairs, was welcomed to the meeting.

IT Services
- CIO Search: The Search Committee has reviewed 52 applications. The applicants have been narrowed to 10 that will be interviewed off-campus this week. This field will be narrowed to 3-5 candidates that will be invited to campus in July. Several groups have been identified to meet with the candidates, including the Advisory Committee. External entities of UTHSC will also meet with the candidates. Judy Johnson will be contacting campus groups to schedule campus interview meetings. The search firm, Parker Executive Search, has been excellent in meeting deadlines set for the search. The Search Committee is still on track to make an offer in early August, if candidates work out.

GEB
- GEB Re-Roofing: Revenues for this project are left over from the state budget, per Miller. With ideas from the various campuses about their needs, the decision is pending whether our project will be selected to be funded by the state.
- A104 GEB: Miller shared that bids came in 6/19. Total cost of the project is estimated to be around $500K. No contract has been awarded. The cost covers the same network and equipment as other GEB auditoriums. The end of July is the projected target start date.
Network

Highlights from Billy Hatcher were:

- CATV: Comcast service is now restored on campus. The approved fiber infrastructure will help to provide better TV signals.
- EDUROAM Update: Now fully functional. EDUROAM Members can now come on campus and log onto their network.
- Guest Wi-Fi: All are moved outside of the DMZ. Anyone can sign-on as a guest and check email. This also applies for mobile wireless and iPads which are outside the campus network. Laptops should be in Faculty/Staff VLAN for HIPAA and research protection. Contractors should apply for a sponsored NetID that is good for a year. To apply for a NetID, go to iLogin.
- NAC Enforcement: Ongoing. Windows 8, a new operating system, will be released this fall for Windows and MACs. Users should not upgrade, as the CISCO NAC does not support it yet. Hatcher noted there is no need to upgrade right away. Students usually have the newer OS versions.
  - Whitelisting: Network Services wants to get away from whitelisting. With new releases, this would need to be revisited.
  - Cisco NAC Updates: As users receive these pop-ups, they should follow the instructions.

To John Bossier’s question should users be receiving certificate upgrade messages, the response was no. These should only come up at log-in. If messages come up at any other time, users should contact the Helpdesk at 448-2222 to report such problems. A work order ticket will be created in the Footprints ticketing system to address it.

Banner: Keith Chandler provided the following highlights:

- B.U.G. Meetings: Banner Users Group meetings will be once monthly now, following the timeline of CASA meetings. The focus will be more problem-solving related to impact-area issues.
- Banner Assessment: The assessment, driven by UTK, has started and will be done across UT campuses. The scope will expand to view the technical side. The assessment will occur in early fall, and will be done by SunGard/Ellucian consultants and James Thomas, who did the 2010 assessment. Vikki Massey will help coordinate.

Security Update: With Frank Davison on official travel, there were no security updates reported.

Old Business: None.

New Business

- Chair Nomination: Postponed until after the CIO Search.
- Vice Chair Nominations: There were two nominations—Representatives Gahn and Brassel. Votes were cast. Representative Gahn received the majority vote and will be the new Vice Chair.

Other Items: None.

Questions and Answers

Q: Should IT directors attend the Search candidates’ meetings with the Advisory Committee?
A: No. Rotating off members were invited to attend, in addition to new members.

Q: Is there a relationship between Oracle access and the Adobe upgrade?
A: The new version of JAVA is not compatible with Banner. If the new version does not work, users should use the former version.

With no further items, the meeting adjourned at 9:46 A.M.

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