Minutes

CIO Advisory Committee Meeting
The University of Tennessee Health Science Center
910 Madison, Room 502
November 23, 2009

Members Present: Taylor Strickland (CIO), Don Thomason (Chair), Bill Brescia, Tonya Brown, Ian Brooks (Secretary), Felicia Christian, Matt Grayson, Jeanne Hermann-Petrin, R. Dale Jackson, Adam Mabe, La’Keith Miller, Vikki Massey, Don Peruski (Knoxville), Phyllis Richey, Marcia Sharp.

ITS Directors/Direct Reports: Lisa Aitken, Customer Technology Support (CTS); Todd Barber, Webmaster; Joe Johnson for Charlie Brooks, Application Development; Chris Stachowski for Peter Fox, Computing Systems; Jason Holden, Infrastructure.

Judy Jefferson Johnson, Meeting Coordinator.

Members Absent: David Ball, Richard Kuebler, Kent Lee (Chattanooga), Bernd Meibohm, Linda Risby.

Call to Order: Chair Thomason called the meeting to order at 8:32 a.m.

Approval of Minutes: Minutes of the October 26, 2009 meeting were approved as submitted.

Meeting Materials: Agenda; Minutes of the October 26, 2009 Meeting.

Announcement: The December 21st meeting is canceled due to several planned absences.

CIO Report

➢ Banner Update. Joe Johnson provided the following highlights:
  • Faculty data has been loaded on the pre-production server. Courses are currently being assigned to faculty.
  • Matched GPAs calculation comparison rate for Banner to Legacy is at 98%.
  • Most validation codes have been entered in pre-production.
  • Banner implementation is staggered since some functions must be in place before other operations can be carried out. Tentative 2010 Go-Live dates are:
    ▪ 2/1: First Legacy Migration to Banner Pre-Production.
    ▪ 2/15: Argos and ODS Go-Live.
    ▪ 5/3: Registrar Go-Live. Fall 2010 registration begins.
    ▪ 6/30: Turn off UTAPE (Online Legacy Admission Application), SIS (web-based Legacy process for students), PAR function to change address.
  • 7/1: Final migration of Admissions data; Bursar Go-Live; Admissions Go-Live; APT Banner version turned on; Banner Self Service in full production mode.
    ▪ 8/30: Final migration of Academic data.
NAC Update. NAC is complete for wired ports on Campus. The 600 Jefferson location is still experiencing problems that seem to be related to the wireless bridge. A resolution is still being researched.

Wireless integration with the NAC client is targeted for year-end. Wireless re-registration will be required for all users, including guests. Increased encryption is necessary for improved security and HIPAA compliance. CIO Strickland added that the idea of expanding wireless Campus-wide has been discussed with Administration. The cost factor has to be reviewed for a reasonable price and funding support identified before the idea can be approved.

Domain Change. Jason Holden reminded everyone about the 2/28/2010 deadline for using the utmem.edu domain. Outbound mail is now using the uthsc.edu domain. Several scripts have been developed that will assist in making changes at the client level. Testing was done by Customer Technology Support. Client configuration scripts for PCs and MACs are still being tested—the expected release date to Campus is by next week. Available scripts are already posted on the domain site at http://www.utmem.edu/domainchange/. Committee members were advised to frequently visit the site for updates and to encourage their constituents to do the same. New questions are also added to the FAQs. If there are questions or to submit a question for FAQs, emails should be sent to Jason at sholden@uthsc.edu.

- Contacts Update. Another script is being developed that will identify contacts still using the utmem.edu email address. The UTHSC enduser will be notified of the contact(s). It is then the enduser’s responsibility to notify the contact(s) to update the email address.

New GEB Computer Lab. Plans are still to build the new 100-seat lab. However, funding support is combined with another GEB project that is primary. Lab construction is contingent on the final cost of this project. Summer 2010 is the earliest projected timeline final details will be known regarding it.

Ongoing Business

- Computer Resources Subcommittee. Representative Hermann met with several persons with computer/IT resources to discuss ways to disseminate this information to Campus. Include IT Resources as a search box option on the Campus homepage was one suggestion. Data will be uploaded to the search field and will include contact persons for update purposes. The Advisory Committee will monitor the content to ensure it is current, with review annually in September. Chair Thomason and Todd Barber will move forward on it. A computer resources list is located at https://academic.utmem.edu/facultyresources.php.

- Podcast Standards Subcommittee. Since iTunesU has technical standards, the concern re: podcasts as intellectual property. The Faculty Senate is currently addressing this issue. Todd clarified the position of iTunesU re: podcasts—uploads remain UT copyright, etc. iTunesU is only used for distribution.

Questions and Answers
Q. Will users need to do anything to their email?
A. The Exchange client has been reconfigured. All clients will need to be reconfigured with the uthsc.edu domain.

Q. Is there a list of clients used on Campus that can be checked against in case of uncertainty?
A. The domain change website includes this information. On the 3/1/2010 go-live date, a list of all known clients will be posted with configuration instructions for each.
Q. How will the wireless re-registration work? Will users be auto-populated?
A. Users will need to select their current SSID. A new key will be provided for log-on. The NAC clean access client will need to be installed, if not already. At log-in, users will sign-on with their user name and password for authentication. Guest log-in is the same.

New Business

- Challenges and Solutions. There was not a presenter for November. Larry Tague has volunteered for the month of December. His presentation will be postponed until the January meeting, since the December meeting is canceled.

Other Items

- Single ITS Contact Number. A single number for all ITS needs will be published to Campus. A menu will be added to help direct callers to specific areas. The target effective date is January 2010. Campus will be notified.

With no further questions or comments, the meeting adjourned at 9:03 A.M. The next meeting will be Monday, January 25th.